



Return & Refund Policy

Thanks for shopping at VitaFloor.com. If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to return an item from the date of receipt.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must be in the original packaging, with receipt or proof of purchase.

Refunds

Once we have received your item, we will inspect it and notify you on the status of your refund.

If your return is approved, we will initiate a refund to your credit card (or original method of payment), minus a \$25 re-stocking charge and any freight costs we may have incurred (e.g. free shipping promo etc.).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying your own return shipping costs. Shipping costs are non-refundable.

Contact Us

If you have any questions on our return policy or how to return your item to us, contact us at info@vitafloor.com or at 831-319-2704.